

5 SERVER FOR HANDLING MULTIMODAL INFORMATION

To integrate telephony with Web-based information services, and develop multi-modal telephony applications that combine graphical input and output with traditional speech-based user interfaces, a Web server for handling information which is in these different modal forms, has an internet interface for supporting connections on the internet, and a terminal interface for supporting connections from the server to user terminals, and for passing information in at least one of the modal forms. A service controller controls input or output of the information on the interfaces, and processes the information received from or sent to either interface, according to its modal form.